

Norton AntiVirus for Macintosh, Virus Definitions
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Please read ALL of this ReadMe prior to using this month's virus definitions.

Thank you for downloading the latest Norton AntiVirus for Macintosh Virus Definition files and for taking the time to read this important information. This ReadMe file contains the most up-to-date information about using this month's virus definitions for Norton AntiVirus for Macintosh. For ease of use we recommend printing a copy of this file.

For a complete searchable list of all the viruses NAV will detect, please consult Symantec Security Response at the following URL:

<<http://www.symantec.com/avcenter/search.html>>

Changes Incorporated Into This Virus Definitions Update

New virus definitions (sorted by Virus Name):

Virus Name -----	Infection Type -----	Date added -----
X97M.Suhd@mm	File infector	04/30/03

New virus definitions (sorted by Date added):

Virus Name -----	Infection Type -----	Date added -----
X97M.Suhd@mm	File infector	04/30/03

Name Changes (sorted by Old Virus Name):

Old Virus Name -----	New Virus Name -----	Date changed -----
X97M.Suhd@mm	to X97M.Suhd	04/30/03

Name Changes (sorted by Date changed):

Old Virus Name -----	New Virus Name -----	Date changed -----
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COMPATIBILITY

- These Norton AntiVirus Virus Definition files are only compatible with versions of Norton AntiVirus for Macintosh 7.0 and higher. This includes English, International English, German, French, Swedish and Japanese versions. For users of NAV 6.0.x and 5.0.X, there are separate definition files available from Symantec's web site. We highly recommend that any versions of Symantec AntiVirus for Macintosh (SAM), Norton AntiVirus for Macintosh 5.0.X or 6.0.X be upgraded to Norton AntiVirus 7.0. The upgrade to version 7.0 is available from our Customer Service department (800-441-7234) and any authorized Symantec Software Resellers.

TECHNICAL SUPPORT

- PriorityCare 800 Support (per-incident charges apply): (800) 745-6036
- PriorityCare 900 Support (per-minute charges apply): (900) 646-0034

Symantec offers an array of technical support options designed for your individual needs to help you get the most out of your software investment.

- World Wide Web (<http://service.symantec.com>)
Interactive problem solver, Product knowledgebases, FAQs and Discussion groups.
- FTP (<ftp://ftp.symantec.com/public>)
Download technical notes and software updates.

Automated Fax Retrieval System

- To receive technical application notes, fact sheets and product upgrade order forms directly to your fax machine, please call our Customer Service fax retrieval system at 800-500-4403 (General Product Information) or (541) 984-2490 (Technical Support Information).

PriorityCare and PlatinumCare Telephone Support

- PriorityCare 800 Support: (800) 745-6036
 - per incident charges apply
- PriorityCare 900 Support: (900) 646-0034
 - per minute charges apply

Customer Service (800) 441-7234

- Symantec's Customer Service department can assist you with non-technical questions. Call Customer Service to order an upgrade, subscribe to the Symantec Support Solution of your choice, request product literature or demonstration disks, replace missing or defective CDs, disks, manuals, etc., and update product registration with address or name changes. Visit Customer Service online at www.symantec.com/custserv for the latest Customer Service FAQs, to find out the

status of your order or return, or to post a query to a Customer Service discussion group.

Worldwide Service and Support

- Symantec provides Technical Support and Customer Service worldwide.
- Please consult the Norton AntiVirus for Macintosh Reference Guide PDF file on the CD, or the Norton AntiVirus for Macintosh User's Guide in the CD jewel case, for telephone contact numbers.

THANK YOU FOR YOUR CONTINUED SUPPORT!
